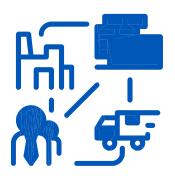
SQA IS THE WORLD LEADER IN ASSESSING, MONITORING, AND IMPROVING SUPPLY CHAIN PERFORMANCE



SQA SERVICES, INC.

What We Do



Companies come to SQA in quality-critical industries to utilize our global footprint







Industries We Serve

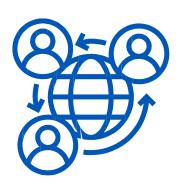
Pharmaceutical Personal Care Medical Device **Biologics**



Semiconductor Electronics



SQA partners with manufacturing clients for audits, engineering, and inspection programs





What Sets SQA Apart

Global Footprint



Our global team of quality experts can speak the language and be on site quickly.

Program Approach



SQA has dedicated teams with specific roles based on program optimization, built to work seamlessly together and make each program a success. This includes Associate Development, Program Management, Content Management, and more.

Flexibility



SQA is proud of our ability to innovate and adapt as each year brings new challenges. The 2020 COVID-19 pandemic led us to accelerate the development of our remote auditing tools, so clients can now remotely assess their supply chain without sacrificing the quality and rigor of on-site audits.

Technology



SQA's secure operational management system, STEPQ, provides real-time visibility and control of all SQA's activities for clients, suppliers, and quality professionals around the world.

By the Numbers ANNUALLY



3,000 Audits



1,000,000 Parts Inspected



40,000 **Engineering Hours**



1,000 **SQA** Associates



90 Countries



100 **Partnerships**

SQA's Quality Heritage

1974 Intertek is Creatd



1999

First Quality Breakthrough tainted toothpaste



2011-2022

Enhanced products, tools, people, and technology for the client



1970 1980 1990

2000



2010 2022



1986 Sale of Intertek



AUGUST 1995 SQA is estabslished



2000-2010 SQA Industry Partnership **Evolution**



























Solutions for Today

Here's How We Help:



- · Qualification audits
- Part approval (APQP)
- Readiness activites

MONITOR

- Source Inspection
- Containment Response
- First Article Inspection (FAI)

EVALUATE

- Managed audit programs
- Desktop evaluation management

- Process validation • Product and special
- process asessments

REMEDIATE

- Supplier CAPA management
- Supplier developmentand recovery



Business Development



Field Engineering Directors



Associate Development



Program Management



Program Coordination



Management



CAPA Management



Management

Planning for Tomorrow

CHALLENGES



Increasing Economic and Regulatory Pressure



Geographic Presence





Technical Bandwidth



Administrative







Compliance with Cost-effective Quality

Flexible and On-Demand



Subject Matter Experts



Lowering costs of quality

SQA's culture of continuous learning and improvement makes us uniquely prepared for any challenge that comes our way. Whether it's diversifying clients so that no single client makes up more than 10% of our business or developing state-of-the-art remote audit tools so that clients can remotely assess their supply chains amid extreme environmental conditions, SQA is confident that our strategic planning will enable us to continue growing and exceeding our clients' expectations for many more years to come.