



SQA Services, Inc.

Global Quality On-Demand



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We are the Leader in providing supplier quality management services to highly regulated industries such as life science, aerospace/defense, high tech and more.

SQA Services:

Supplier Quality Audits

Assessments

Remediation

Corrective Actions (CAPA) Management

Quality Inspections

Quality Engineering

STEP^Q Technology



Your partner in reinforcing
supply chain quality

We deliver by leveraging our extensive network of experienced and trusted quality assurance experts who are local to your suppliers all over the world.

SQA Benefits:

We are the only service company that offers a **Complete Program Management** solution.

This means:

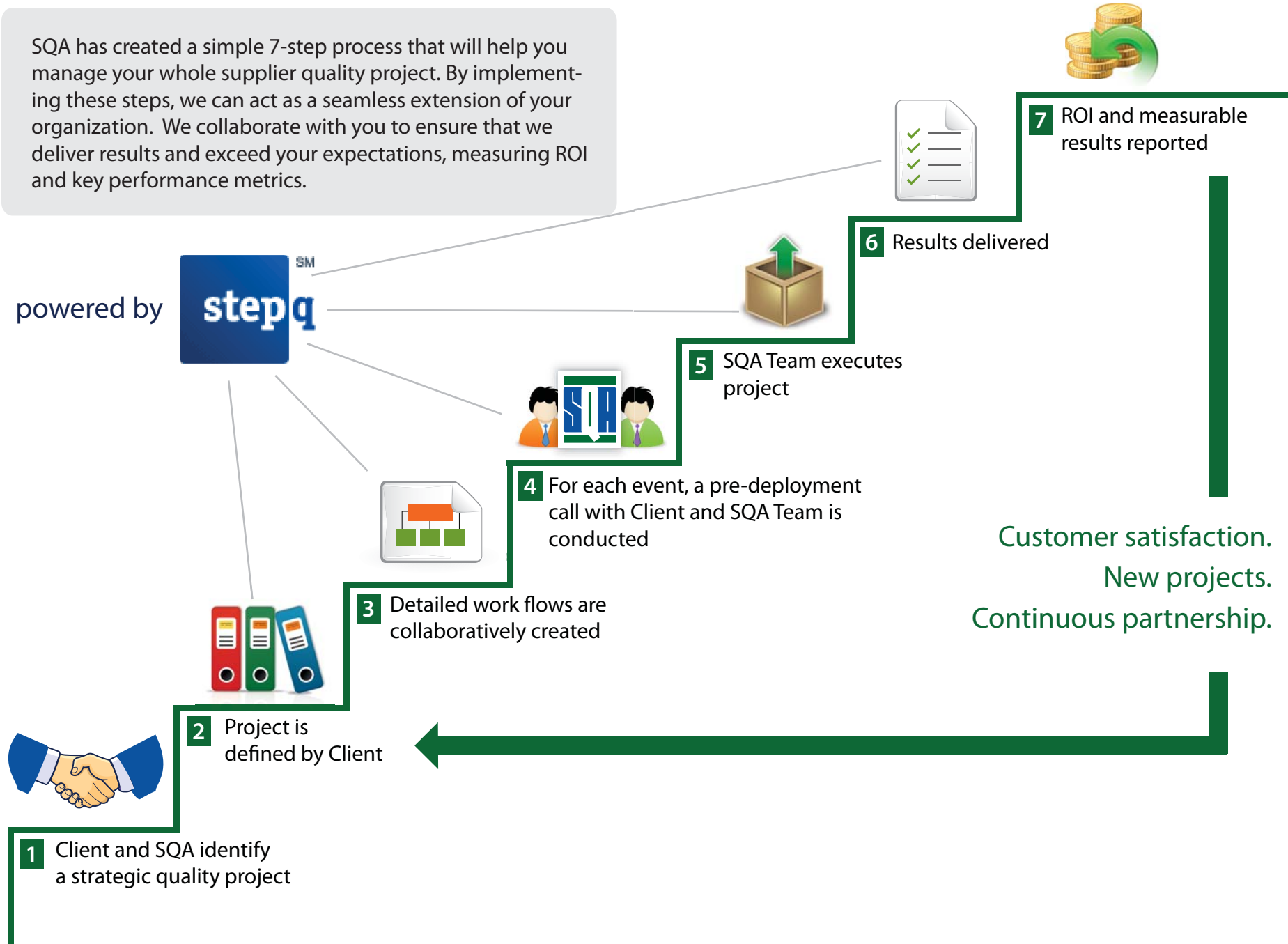
- ✓ We reduce the burden of tactical activities (e.g. scheduling suppliers, associate selection, coordinating travel, report review, CAPA follow up) to allow you more time to focus on strategic quality projects.
- ✓ We have a global team of proven quality assurance professionals who are available "On-Demand."
- ✓ We provide measurable results through our web based technology so you can make better business decisions that impact your bottom line.





A Collaborative 7-Step Process

SQA has created a simple 7-step process that will help you manage your whole supplier quality project. By implementing these steps, we can act as a seamless extension of your organization. We collaborate with you to ensure that we deliver results and exceed your expectations, measuring ROI and key performance metrics.



Customer satisfaction.
New projects.
Continuous partnership.



Interactive Technology



STEP^Q is a scalable, web-based application that provides visibility and control of supplier quality performance across all stakeholders at all levels. It achieves this through its flexible event management control that automates and manages activities like: audit, CAPA, inspection activities, real-time supplier interaction, approval / escalation processes, and relational archival of documents.

Bottomline: STEP^Q helps you achieve your goals with 3 simple principles:

Collaborate. Communicate. Deliver.



Real-Time Information



Central, Globally Accessible Data



Secure Collaborative Environment



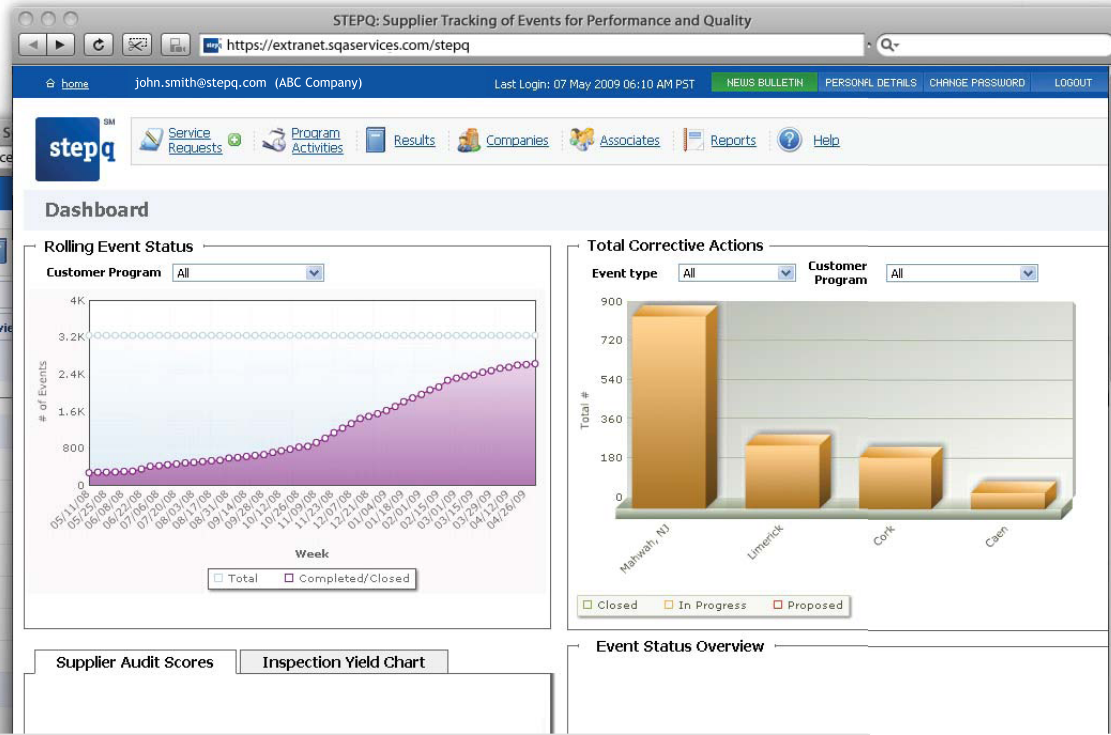
Dynamic Alerting System



Dynamic Dashboards



Process Controlled, Event Management



Activity Results List

#	Type	Status	Name
4	File	approved	tam metals audit closure letter.pdf
5	File	approved	hwg industries audit closure letter.pdf
6	File	approved	shirplass ltd audit closure letter.pdf
7	File	approved	Sava Industries_nc_notification_rev7.pdf
8	File	approved	Universal Stainless Products_nc_notification
9	File	approved	Himed_nc_notification-rev7.pdf
10	File	approved	QCS_WI_Sky_Open_Close_Findings.pdf
11	File	approved	NQA_Cert.pdf
12	File	approved	A2LA_Cert.pdf



Real World Client Testimonials

SQA works in industries where quality is everything.

High stakes and complex, global operations are characteristics shared by all of SQA's clients. Whether lives or billions of dollars in product investment are on the line, SQA helps you protect your quality interests around the world. Our association with a variety of regulated and quality-critical industries allows us to mix subject matter expertise with world's best practice.

AEROSPACE / DEFENSE

SQA's origins lie within the demanding quality world of aerospace and defense manufacturing. Our exceptional track record and commitment to the industry has resulted in our award-winning ITAR-registered operation maintaining long-term relationships with global industry heavyweights.



We were receiving defective parts from an external manufacturer. We lacked the resources to quickly rectify the situation. SQA conducted a gap analysis, created a roadmap for improvement and deployed and managed a team to collaboratively drive the roadmap to conclusion. SQA reduced the number of defects and increased the yield significantly.



Global Quality Director Supply Chain, Aerospace/Defense OEM

LIFE SCIENCES

The fast-changing, yet highly regulated healthcare industry is an excellent match for SQA's agility and technical depth. Our long and successful association with the healthcare industry is the result of our responsiveness, subject matter expertise, and best practices from all the industries we serve.



There are three forces changing the way our industry approaches supplier risk - pressure from Wall Street, the FDA and adulteration for profit. We have to analyze our suppliers more often and with greater detail. We simply can't hire the expertise fast enough to measure our risk and calibrate our supply chain. SQA did for us in nine months what would have taken us five years.



Global Quality Executive, Pharmaceutical Company



We had a total of 325 audits to complete but only had enough subject matter experts to complete 250. That resource gap was filled by SQA. They completed 75 audits in 120 days. This cut our costs dramatically and allowed us to focus on leveraging the data they streamed to our desktops.



Quality Project Leader, Medical Device Manufacturer



Real World Client Testimonials

PRECISION INDUSTRIES

When quality matters, SQA can help. For world-leading companies, quality is paramount - regardless of the application of their product. SQA's versatility and application of world's best practice adopted from a variety of industries, has helped many companies turn quality into a competitive feature of their brand.

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SQA helped both us and our critical supplier understand all of the quality considerations involved in a new project - despite the time constraints involved. They did a great job and we expect to expand their scope to review our procedures and identify opportunities for improvement.

**Engineering Manager,
Global Entertainment Company**



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We very much appreciated SQA's technical expertise and responsiveness. The support SQA provided during NPI gave us a better understanding of the process and controls required for this type of manufacturing.

**Senior Director
Quality Assurance, Leading Golf Corporation**



HIGH TECHNOLOGY

High-tech industries utilize some of the fastest-moving, globally complex supply chains in the world. SQA is recognized as a leader in high-tech supplier quality management because of our speed, agility and technical depth. Our clients look to us to be their eyes, ears and brains on the ground for their global supply chains.

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Our supply chain is complex, global and at vastly different stages of maturity. When we built SQA into our supplier approval and management process, we gained a specialized professional inside our key supplier's four walls, whenever we needed them.

**Senior Quality Manager,
High Tech Manufacturer**



SQA Services is like having an extension of our quality organization in every country where we have presence. Their global team has saved us enormous amounts of time and money.

**Quality Vice President,
High Tech Manufacturer**



Contact SQA to find out how we can help you reach your supplier quality goals at 800-333-6180, or www.sqaservices.com.

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