SQA Services, Inc.

2023 Quality Calendar

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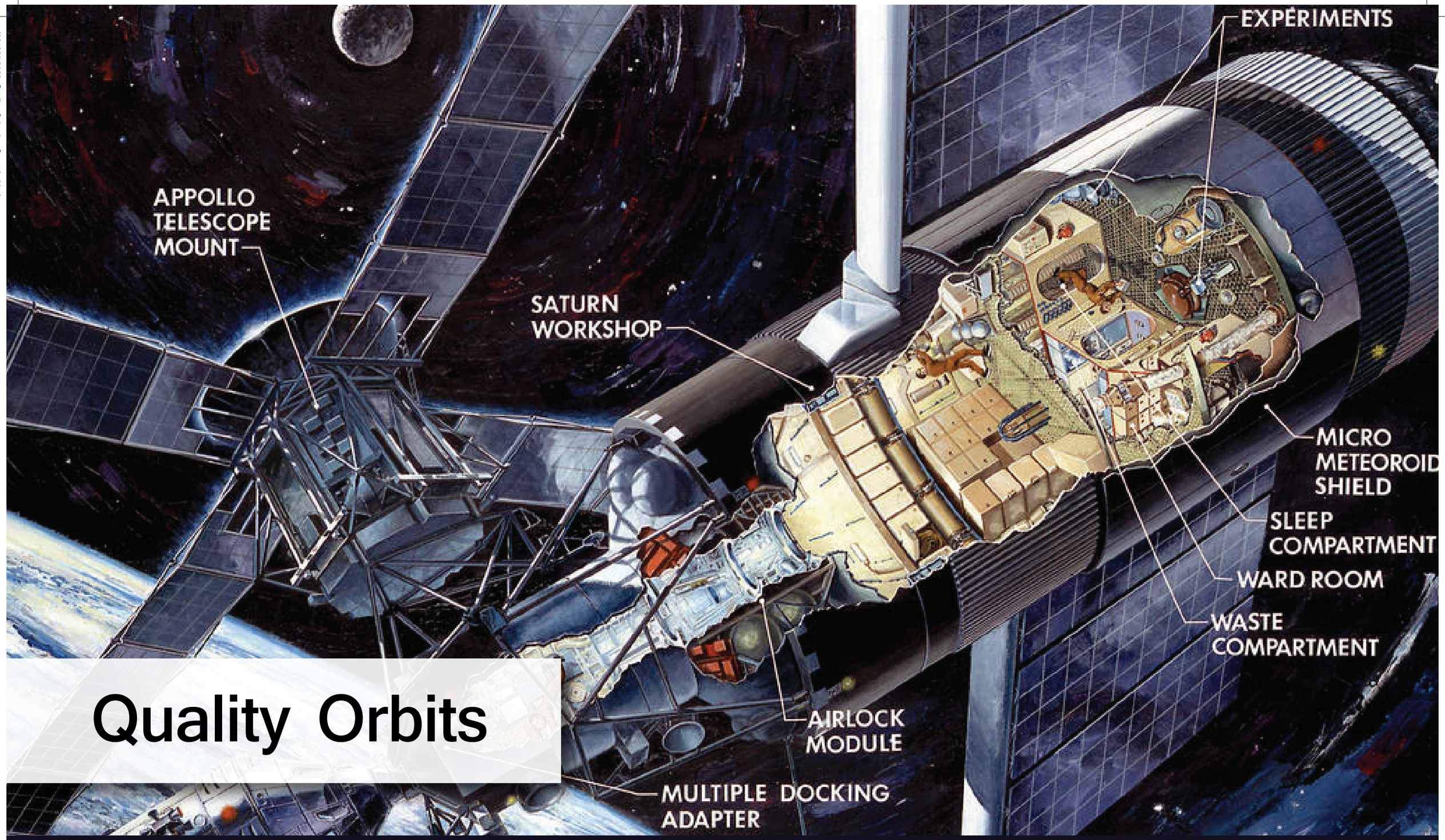

Quality Orbits

JANUARY 2023

Skylab was the first space station launched by the United States in May of 1973 via the Saturn V launch vehicle from NASA. Skylab was occupied for 24 weeks by three separate three-person crews. In that short time, astronauts conducted operations from the orbital workshop that included a solar observatory via the Apollo Telescope Mount that allowed for Earth observations and experiments. Skylab lasted in orbit until 1979, but not long enough for the Space Shuttle program to launch and re-boost. After starts, stops and funding issues during the eighties it wasn't until 1993 that the United States returned to this mode of research through the International Space Station (ISS), which launched in 1998. While SQA has deep roots in aerospace, we are especially proud to be part of the exciting developments of the last decade that have seen the continued safe passage of astronauts to the ISS.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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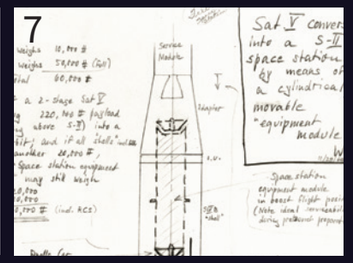
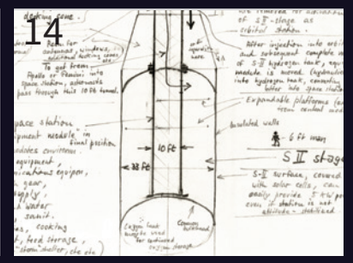
1 **New Year's Day**	2	3 	4	5	6	7 
8	9	10	11	12	13	14 
15	16 **Martin Luther King Jr. Day**	17	18	19	20	21
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December 2022

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February 2023

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"Everybody knows what the moon is, everybody knows what this decade is, and everybody can tell a live astronaut who returned from the moon from one who didn't."
Wernher Von Braun

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Quality is a Wonder

FEBRUARY 2023

Nestled high in the slopes of the Andes, Machu Picchu was built around 1450 AD and documented by explorer and archaeologist Hiram Bingham in 1911 while seeking to find Vilacabamba, the Lost City of the Incas. In addition to the breathtaking location, the design and engineering is a source of wonder. Machu Picchu sits on top of two fault lines, making it prone to earthquakes. Its stones were cut with great precision and wedged closely to each other without mortar or cement using a technique called idquo ashlar. When an earthquake occurs, the stones almost "dance" with the tremors. Equally wonderful is the fact that the Inca had no steel or iron tools, and no wheels to assist in transporting stones of up to 15 tons to an elevation of 7,710 feet. SQA's clients have their own engineering wonders, from innovative use of additive materials to new forms of fusion energy, to exploring the origins of the universe. We are proud to support today's pioneers with quality solutions that help them create the wonders of tomorrow.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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“Quality is remembered long after the price is forgotten.”
Aldo Gucci

January 2023

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President's Day

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March 2023

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Quality is Uplifting

MARCH 2023

100 years ago on March 3, 1923, Time magazine reported a message of congratulations from Thomas Edison to Dr. George de Bothezaat for producing "the first successful helicopter" following Bothezaat's 2 minute, 45-second flight at McCook's Field in Dayton, Ohio. Since then, numerous innovations on rotary wing aircraft have led to the development of aviation marvels such as the V-22 Osprey, which followed a 1981 US Department of Defense initiative to develop a transport aircraft with long-range, high-speed, and vertical-takeoff capabilities. This was known as the Joint-service Vertical take-off/landing Experimental (JVX) program. The Osprey combines the vertical performance of a helicopter with the speed and range of a fixed-wing aircraft. With our roots firmly in the aerospace industry, SQA is proud to support our clients in the manufacture of some of the most advanced aircraft flying today, and we look forward to supporting those to come.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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“The airplane is the closest thing to real magic that we have.”
Charles Lindbergh

1	2	3	4	5	6	7
8	9	10	11	12 Daylight Savings	13	14
15	16	17 St. Patrick’s Day	18	19	20	21
22	23	24	25	26	27	28
29	30	31 Cesar Chavez Day				

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Quality is Adventurous

APRIL 2023

The challenges of drug discovery today are met with an exciting mix of science and technology, including harnessing the power of cloud computing and artificial intelligence. But historically, some drug discoveries were much less sophisticated. 80 years ago, on April 19, 1943, Sandoz chemist Albert Hoffman, while researching lysergic acid derivatives, deliberately ingested 250 micrograms of lysergic acid diethylamide, or LSD-25, resulting in the first recorded "Acid Trip" in human history. The resulting therapeutic drug Delysid was used in treatment of approximately 40,000 patients through the 50s and 60s. The needs of today's life science leaders in assuring quality in their supply chains are as complex as they are fast-moving. SQA is proud to support our partners in navigating this demanding environment to deliver safe and effective treatments for patients everywhere.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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“No great discovery was ever made without a bold guess.”
Isaac Newton

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7 **Good Friday**

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9 **Easter Sunday**

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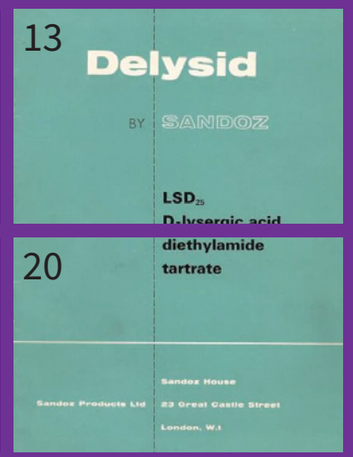

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22 **Earth Day**

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Quality Rides

MAY 2023

One of the best ways to experience the freedom of the open road is on a motorcycle. A brand that has been leading the way for 120 years is Harley-Davidson, who have been designing and manufacturing their iconic motorcycles since 1903. Since its beginnings, Harley-Davidson has taken extra measures to ensure consistent quality of each product component through repeatable design in the manufacturing process. This approach evolved into as Harley-Davidson's Total Quality Management (TQM) practices. With more efficient manufacturing processes and with an intense marketing voice, Harley-Davidson remains the largest brand in repeat purchases. Over the years SQA has trained suppliers like those at Harley-Davidson to establish high levels of consistency in manufacturing through best practices such as Production Part Approval Processes (PPAP).

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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April 2023

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Mother's Day

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Memorial Day

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June 2023

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“Life is journey, so ride this journey on Harley-Davidson.”
Harley-Davidson Advertisement

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Quality Cultivates

JUNE 2023

Coral reefs contribute $10 trillion to the global economy every year. Reefs are relied on for food and livelihoods by 500 million people around the world in addition to their providing a habitat for marine life. Due to changing water temperatures, weather patterns, and other factors, 30-50% of the world's coral reefs have already been lost. Without action, tropical reef ecosystems could become globally extinct within the next 80 years. Groups like the National Oceanic and Atmospheric Administration (NOAA) are using methods such as population enhancement to restore coral reefs by collecting detached corals, growing them in nurseries, and re-planting the corals in reefs with degraded populations. Their efforts will combat the decline of reef ecosystems to preserve the oceans' resources and monitor environmental dangers. Monitoring environments is something SQA understands. SQA performs inspections for the NOAA in support of their Space Weather Follow On (SWFO) program with NASA. The SWFO program will collect measurements of space environments (including solar flares and winds) to improve space weather alerts and forecasting capabilities. Monitoring space environments will keep the world informed about potential space weather disturbances to keep Earth's land and seas—and coral reefs—safe.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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**"Growth is never by mere chance;
it is the result of forces working together."
James Cash Penney**

May 2023

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July 2023

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Quality is Spectacular

JULY 2023

As the United States celebrates another anniversary of the Declaration of Independence Day on July 4th, this year also marks the anniversary of one of the most successful and unexpected drug breakthroughs in recent history. During the mid-1980s, researchers at the Pfizer European Research Centre found an unexpected side-effect arise from a potential new treatment for cardiovascular disease. Seeing an alternative use for Sildenafil Citrate in the treatment of erectile disfunction, Pfizer won approval from the FDA 25 years ago, and a blockbuster drug was born, with annual sales of Viagra peaking at over $2 Billion. SQA is proud to support all of our pharmaceutical clients in the production of safe and effective treatments of all conditions – something we like to celebrate every month of the year!

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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“If I have ever made any valuable discoveries, it has been owing more to patient attention, than to any other talent.”
Isaac Newton

June 2023

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2 | 3 | 4 **Independence Day** | 5 | 6 | 7 | 8

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August 2023

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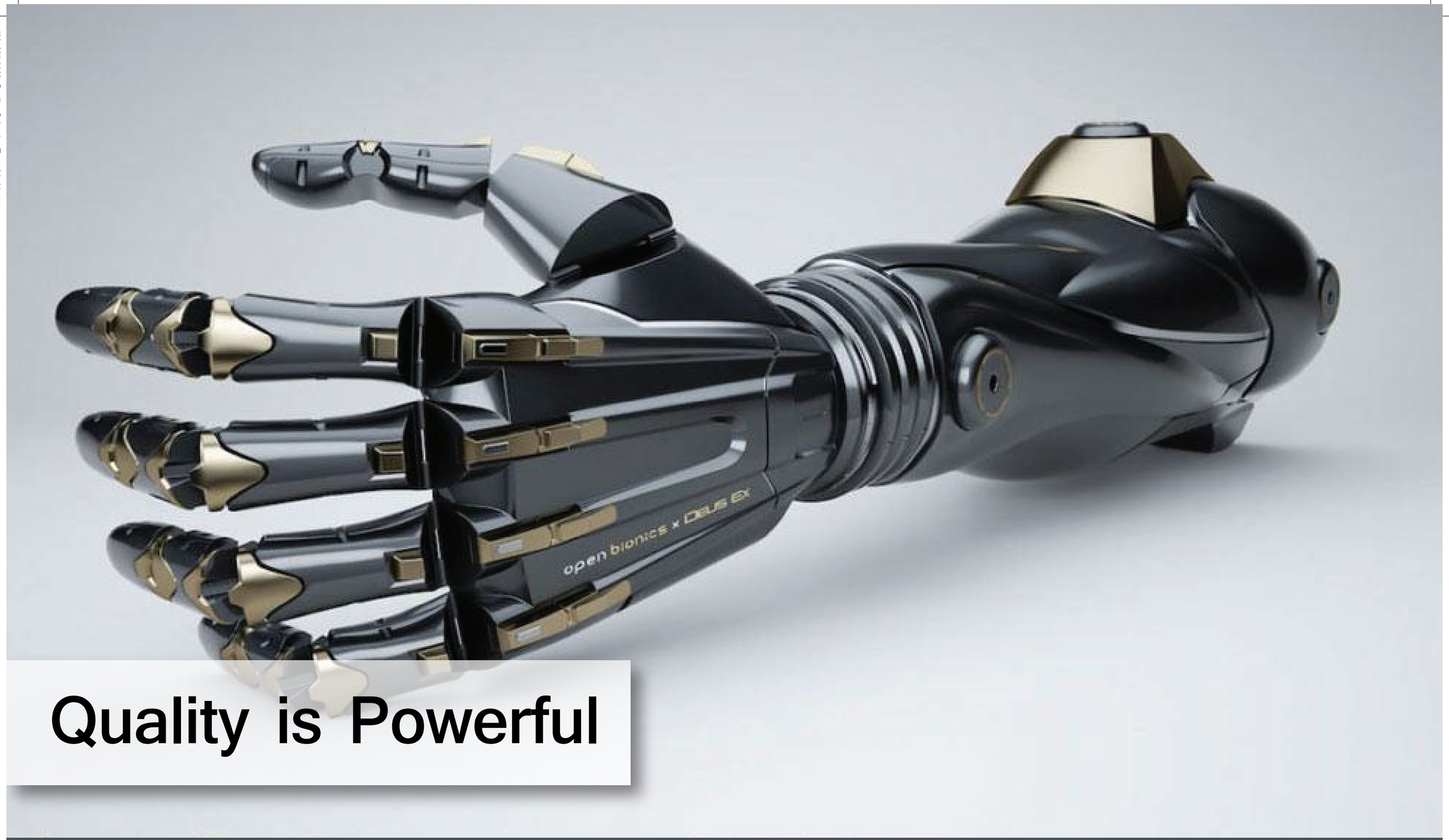

Quality is Powerful

AUGUST 2023

Modern advances in science and technology have redefined artificial limbs for the past 25 years since the world's first bionic arm, originally known as Edinburgh Modular Arm System (EMAS), was fitted by Robert Campbell Aird. The EMAS lead the way for prosthetic arms, being the first to have a powered shoulder, elbow, wrist, and fingers allowing it to be controlled by electronic micro-sensors that sent pulses to the arms. Since the initial fitting of the EMAS in August 1998, there have been continuous efforts and successes developing bionic arms utilizing powerful technology for better functionality and advanced 3D printing with high quality materials for durability. While having a bionic arm may sound like a real-life cyborg that resembles characters we see on screens, from "Six Million Dollar Man" to "Ironman", the future of bionic arms gives hope and abilities to help amputees and limb-different individuals to feel the sensation of touch and gain movement seamlessly. It is vital for SQA to work closely with our partners in the life sciences industry to help improve the well-being of many individuals by supporting the development of new techniques and technologies.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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"My goal is to encourage people to see the possibilities that life holds. So many great things can happen in life, if we can find our own way of doing things, and believe in ourselves, no matter what challenges surround you."
Jim Abbott

July 2023

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6 | 7 **Purple Heart Day** | 8 | 9 | 10 | 11 | 12

13 | 14 | 15 | 16 | 17 | 18 | 19 **Aviation Day**

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September 2023

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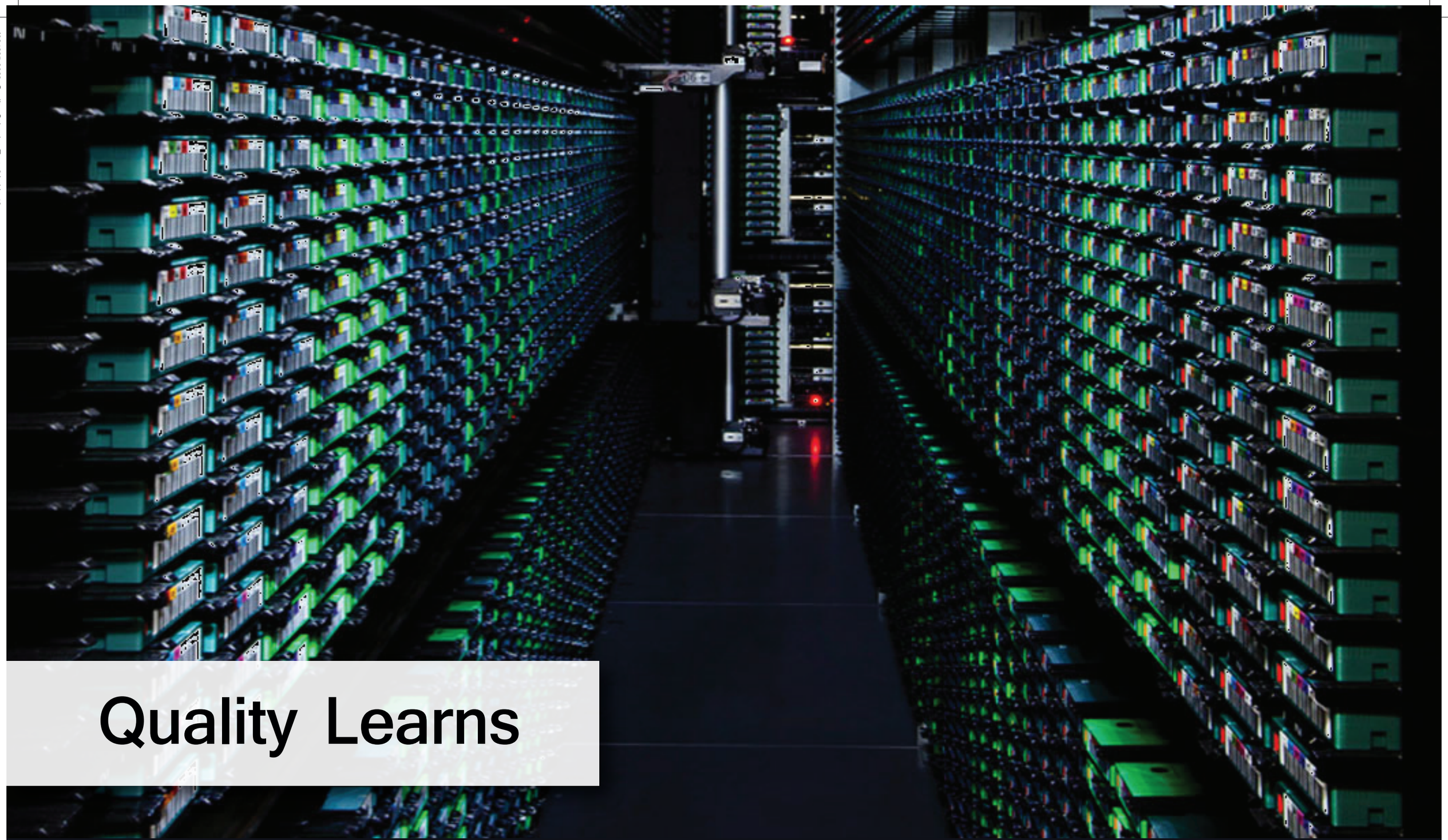

Quality Learns

SEPTEMBER 2023

Artificial intelligence (AI) and machine learning (ML) are changing the world as we know it. From drug discovery, to manufacturing optimization, to rocket flight efficiency, AI and ML are rapidly emerging in the digital platforms of companies in quality-critical and many other industries. Such advances are possible largely due to the massive amounts of computing power becoming available through scalable cloud computing. Not surprisingly, Google, who turns 25 years old this September, is a leader both in cloud computing and AI. With its deep neural networks and cutting-edge hardware and software infrastructure, Google is now synonymous with the search capabilities all of us use to learn. SQA has been supporting clients for over 20 years with our very own STEPQ - a system we designed to optimize our services and provide supply chain intelligence for better decision making in healthcare, aerospace, and hi-tech companies like Google.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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“AI is one of the most important things humanity is working on. It is more profound than, I dunno, electricity or fire.”
Google CEO Sundar Pichai

August 2023

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October 2023

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1 2 3 4 **Labor Day** 5 6 7 8 9

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17 18 19 20 21 22 23 **Fall Equinox**

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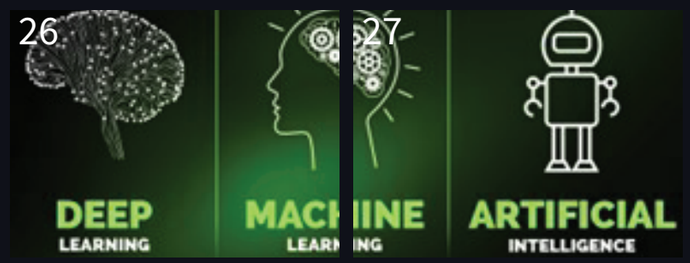

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Quality is Magical

OCTOBER 2023

This year marks the 100th magical year for one of the most innovative companies that has created unforgettable experiences for many to enjoy. Disney, founded by Walt Disney on October 16, 1923, has been an inspiration to children and adults globally. For a century, Disney has continued to thrive by advancing their technology and growing their creative team of "Imagineers". From the original innovators of audio Animatronics to engineers of thrilling rollercoasters, Disney has created magical moments at their amusement parks by providing exceptional service and experiences for people all over the world. Aligned with SQA's goals, our team plays a significant role for our clients by delivering outstanding client satisfaction. Along with providing a variety of supplier quality assurance services, SQA has a global network of dedicated quality professionals in over 80 countries to support our clients.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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1	2	3	4	5	6	7
8	9 Columbus Day, Canada Thanksgiving	10	11	12	13	14
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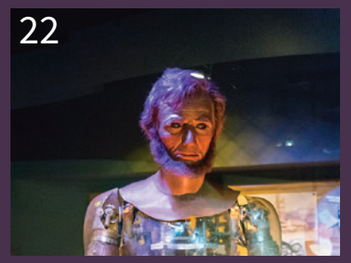
22 	23	24	25	26	27	28
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November 2023

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"Even miracles take a little time."
Walt Disney

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Quality Innovates

NOVEMBER 2023

25 years ago on January 25, the first US patient received robotically assisted coronary artery bypass surgery without a chest incision of any kind. Robotic Assisted Surgery (RAS) was pioneered by Dr. Yik San Kwoh in 1983 and has been steadily evolving ever since. RAS is less invasive, less aggressive, has better visual navigation, and is ultimately more efficient, with faster recovery times for the patient. With greater reliance on such technology comes greater need for assuring the quality of the device. SQA has a long history of assuring quality in the supply chains of our medical device clients. With our leading-edge practices and industry subject matter experts, our life science teams are well-placed to realize their mantra to "Protect the patient".

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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"The robotic arm is safer, faster and far less invasive than current surgical procedures."
Dr. Yik San Kwoh,
Surgical Robot - Inventor

October 2023

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5 **Daylight Savings** 6 7 8 9 10 11 **Veterans Day**

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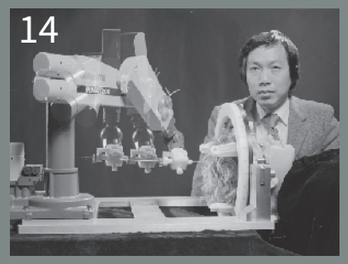
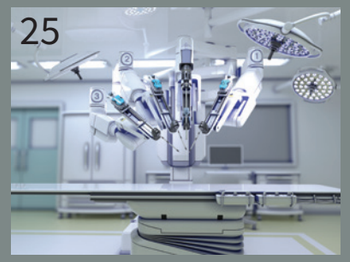


15 16 17 18

19 20 21 22 23 **Thanksgiving Day** 24 25



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December 2023

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Quality Connects

DECEMBER 2023

"I'm ringing you just to see if my call sounds good at your end," was remembered as the first conversation made on the first cellular handheld call on April 3, 1973, by Motorola engineer, Martin Cooper. This day and age, phone calls, text messages, and all sorts of communications can be made almost anywhere and anytime across the world. For the past 50 years, major developments have significantly improved mobile calls since that first cellular handheld phone call in New York City. Martin Cooper made this ground-breaking success by using a two-pound prototype of what would become the first commercial cellphone, the Motorola DynaTAC 8000x. Mobile phones has been through many stages in design and possess advanced technological systems and components, such as global systems for mobile technology (GSM) and semiconductors, that play a crucial role in functionalities today. Through its evolution, SQA has been a key player in supporting the revolutionary era of mobile and electronic devices with a team of inspectors that ensures technological components meet quality standards to keep us connected.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY

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"We thought our vision was right, which was that someday everyone would be walking around carrying phones with them."
Martin Cooper

November 2023

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1 2 3 4 5 6 7 8 9

10 AVERAGE TIME EACH USER SPENDS USING A SMARTPHONE EACH DAY

11 YEAR-ON-YEAR INCREASE IN DAILY TIME SPENT USING SMARTPHONES

12 PERCENTAGE OF MOBILE TIME SPENT USING MOBILE APPS

13 PERCENTAGE OF MOBILE TIME SPENT USING WEB BROWSERS

14 15 16

17 **4H 48M**

18 **+6.7%**

19 **92.5%**

20 **7.5%**

21 **Winter Solstice**

22 23

24 **Christmas Eve**

25 **Christmas Day**

26 27 28 29 30

31 **New Year's Eve**

January 2024

S	M	T	W	T	F	S
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21	22	23	24	25	26	27
28	29	30	31			

Quality Engineering • Assessments • Inspections • Audits • Corrective Action • Remediation

sqaservices.com

Notes:

SQA Services, Inc. • 425 Via Corta, Palos Verdes Estates, CA 90274 • 800.333.6180

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2022

January

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February

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March

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May

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October

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November

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December

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2023

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Notes:

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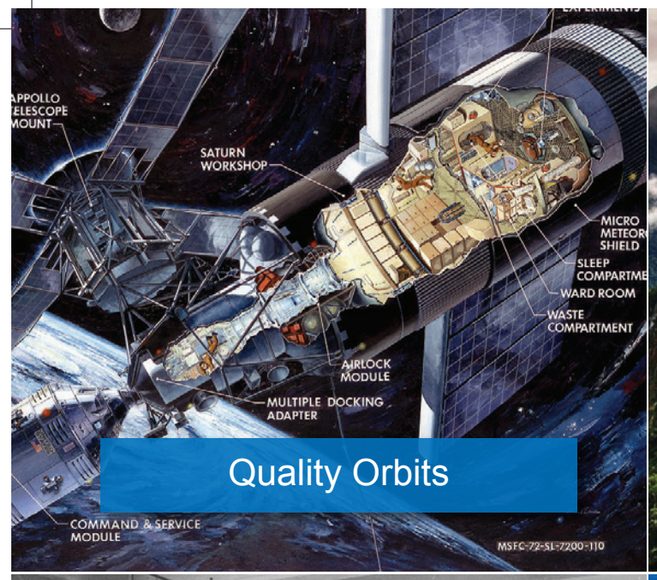
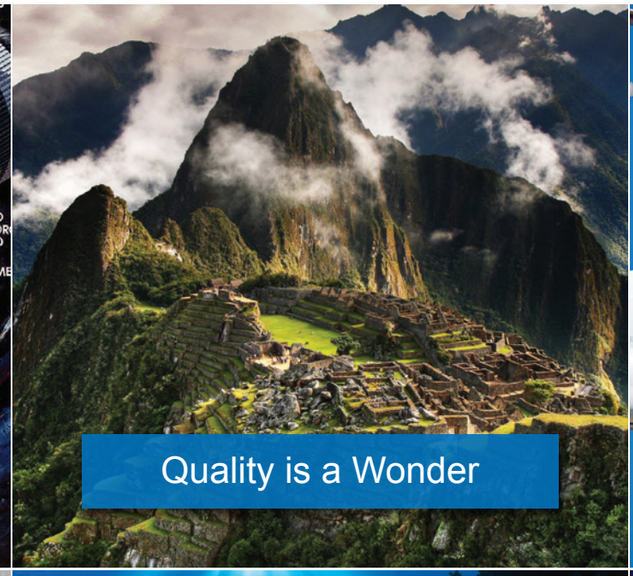


Quality Orbits



Quality is a Wonder

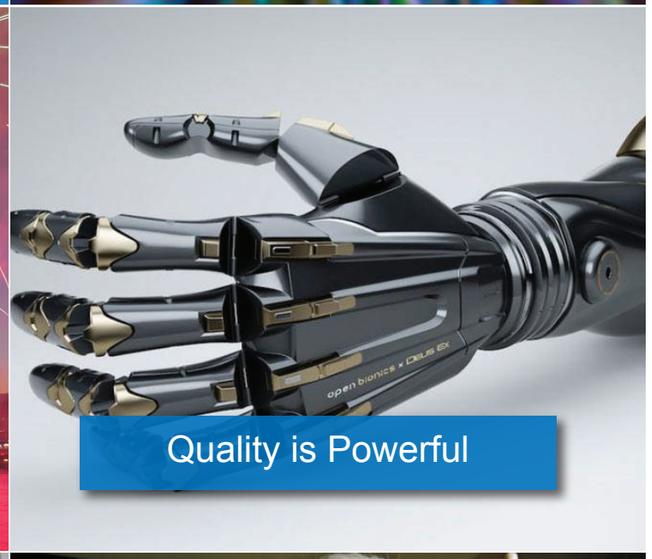
Quality is Uplifting

Quality is Adventurous

Quality Rides

Quality Cultivates

Quality is Spectacular



Quality is Powerful

Quality Learns

Quality is Magical

Quality Innovates

Quality Connects

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