

# SQA Services, Inc.

## 2024 Quality Calendar







# Quality is Revolutionary



**JANUARY**  
**2024**

Walt Braithwaite, an African-American trailblazer at Boeing since 1966, spearheaded a revolutionary team that pioneered the development of computer-aided design/computer-aided manufacturing (CAD/CAM) systems, revolutionizing the way airplanes and a myriad of products are designed exclusively through software. This groundbreaking advancement not only transformed the aerospace industry but also set the stage for various other sectors. At SQA, we take pride in our own cutting-edge software, STEPQ, serving as the technological cornerstone for us. STEPQ, our "engine room," ensures comprehensive visibility and control of supplier quality performance, transcending stakeholders at all levels. Moreover, it orchestrates real-time management of supplier interactions, approvals, and escalation processes, redefining excellence in quality control and performance tracking.



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December 2023

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February 2024

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"I'm the kind of person who likes to take time to just think and dream."  
-Walter Braithwaite

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Notes:







# Quality Figures



**FEBRUARY**  
**2024**

Katherine Johnson, Dorothy Vaughan, Christine Darden, and Mary Jackson are exceptional women who played pivotal roles in NASA's space missions. Their work at NASA's Langley Research Center in Virginia was instrumental in ensuring the successful launch and return of astronauts like John Glenn, underscoring their remarkable skills and unwavering determination in the face of adversity. Their extraordinary contributions transcended societal constraints, advancing their respective fields and leaving a lasting legacy. Both SQA and these unsung heroes exemplify the strength of determination, innovation, and overcoming obstacles as we share a commitment to excellence and innovation in quality.



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“We will always have STEM with us. Some things will drop out of the public eye and will go away, but there will always be science, engineering, and technology. And there will always, always be mathematics.” - Katherine Johnson

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# Quality is Pure



**MARCH**  
**2024**

Twenty years ago, Procter & Gamble initiated a transformative journey that impacted lives globally. In 2004, their breakthrough in water purification technology, initially discovered while experimenting with laundry water, revolutionized access to clean drinking water in 93+ countries. The P&G Purifier of Water, born from this innovation, became the foundation of the Children's Safe Drinking Water (CSDW) Program. This compact invention, enclosed in a small packet, serves as a mini water treatment plant, converting 10 liters of contaminated water into drinkable quality within 30 minutes, using just a bucket, a stick, and a clean cloth. Aligned with the values of SQA Services across 90+ countries, dedicated to safety and quality, this initiative resonates deeply. Supporting P&G's CSDW program, both companies unite in their mission to safeguard lives worldwide through an unwavering commitment to quality.



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“Because no matter who we are or where we come from, we’re all entitled to the basic human rights of clean air to breathe, clean water to drink, and healthy land to call home.”  
-Martin Luther King III

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# Quality Secures



**APRIL**  
**2024**

In the ever-evolving digital landscape, the assurance of data integrity and the validation of computer systems have risen to paramount importance. Globally, SQA Services emerges as a steadfast partner, committed to executing meticulous data integrity audits and computer system validation assessments for our diverse clientele. Navigating the complexities of data integrity and system validation, SQA goes beyond mere compliance, focusing on ensuring the reliability and security of critical information. Adhering to industry standards such as ISO 27001, 27002, and 21 CFR Part 11, SQA exemplifies its dedication to maintaining the highest standards in quality assurance, safeguarding the integrity and confidentiality of digital data across various sectors.



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“Cybersecurity is a shared responsibility,  
and it boils down to this: In cybersecurity, the  
more systems we secure, the more secure we  
all are.” - Jeh Johnson, Former United  
States Secretary of Homeland Security

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# Quality Runs Deep



MAY  
2024

During World War II, while enduring life as a Prisoner of War (POW), Australian psychiatrist John Cade observed fellow inmates displaying alternating signs of psychological illness—mania and depression. His fascination with the human mind motivated him to experiment with treating bipolar disorder, conducting trials, eventually testing lithium on himself. This groundbreaking discovery 75 years ago led to the development of lithium (shown being mined above) as a psychiatric treatment for bipolar disorder, still used today to mitigate manic and depressive episodes. Approximately 2.3 million Americans battle this disorder, finding hope in Cade's pioneering work. SQA is proud to be a part of a crucial movement for this month's Mental Health Awareness by supporting our life science partners in improving the quality in their supply chains by navigating the path to deliver safe and effective treatments for patients everywhere.



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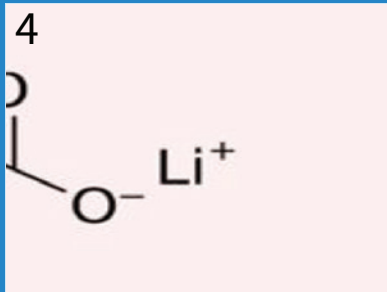
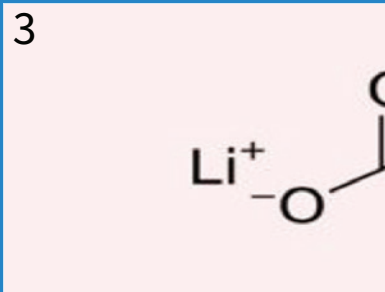


“It is during our darkest moments  
that we must focus to see the light.”  
- Aristotle

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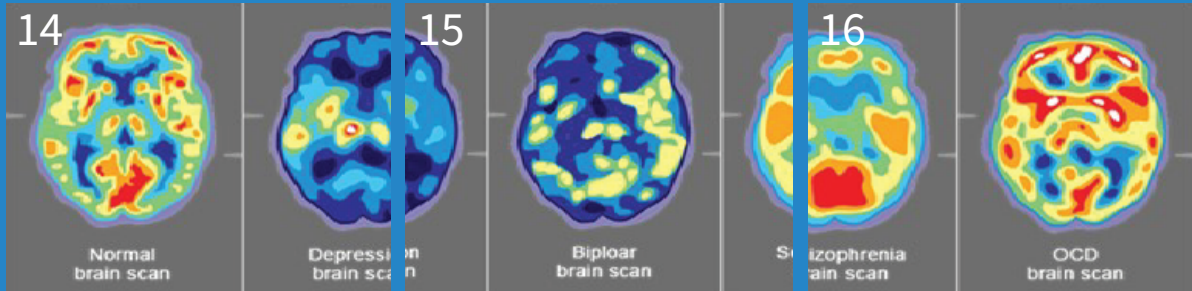
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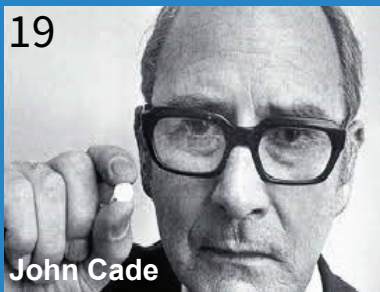
Mother's Day

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Memorial Day

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# Quality is Green



**JUNE**  
**2024**

In 1974, Expo '74 in Spokane marked a pioneering effort, becoming the world's first environmentally themed world's fair, drawing over 5.6 million attendees. Now, on its 50th anniversary in 2024, Spokane reflects on the transformation of its industrial depot and train tracks into serene gardens, trails, and meeting spaces—a testament to the enduring importance of environmental awareness. Just as Expo '74 embraced eco-awareness, SQA Services aligns itself with this ethos. With a commitment to Environmental Social Governance (ESG) and Environmental Health and Safety (EHS), SQA helps clients meet their corporate responsibilities.



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“The ultimate ultimate test of man's conscience may be his willingness to sacrifice something today for future generations whose words of thanks will not be heard.”  
- Gaylord Nelson, former governor of Wisconsin and founder of Earth Day

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# Quality is Complex



**JULY**  
**2024**

Estimates vary, suggesting anywhere from 17 million to as high as 530 million intermodal shipping containers currently in circulation. In the restructuring of global supply chains, companies deftly navigate a complex array of choices, aiming to bolster resilience and efficiency. Operations are brought back home for enhanced control and responsiveness (reshoring) while aligning with regional trends (nearshoring), akin to strategic moves in a Rubik's Cube 43 quintillion combinations. SQA's unwavering commitment to Good Distribution Processes ensures a successful resolution to the intricate global supply chain puzzle.



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Good Distribution Practice

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YOU CAN DO THE CUBE

Simple, step-by-step instructions on how to complete RUBIK'S CUBE™ by schoolboy cubemaster PATRICK BOSSERT

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“If you’re curious, you’ll find the puzzles around you. If you are determined, you will solve them.” – Erno Rubik

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# Quality is Sustainable



**AUGUST**  
2023

Globally, seven billion tons of plastic waste has been generated, with only 10% recycled. The ocean bears the burden of 5.25 trillion plastic pieces, weighing around 200 million metric tons, and an additional 11 million metric tons added annually, impacting nearly 700 oceanic species. With a shared responsibility, consumers, companies, and governments must act to reduce plastic output. As global values evolve, corporate supply must align, leading companies to prioritize sustainability to meet ethical demands, reduce carbon footprints, and contribute to a circular economy. SQA is proud to support companies like Estee Lauder in their long-term sustainability goals, focusing on areas such as packaging, material sourcing, energy, emissions, and carbon-neutral shipping, all while maintaining product quality.



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**“The greatest threat to our planet is the belief that someone else will save it.” – Robert Swan**

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## Purple Heart Day

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# Quality is Healing



## SEPTEMBER 2024

The strides in mRNA vaccines owe their existence to the groundbreaking work of Dr. Ochoa, whose pioneering discovery of an enzyme capable of synthesizing ribonucleic acid laid the foundation for these innovative medical advancements. Dr. Ochoa's remarkable research not only unlocked the secrets of the human genetic code but also earned him the distinction of being the first Hispanic American to receive the Nobel Prize in Physiology or Medicine in 1959. At SQA, we take pride in our continuous support for today's modern healers in the pharmaceutical industry, collaborating closely with companies like Pfizer and Moderna to ensure a healthier tomorrow through our unwavering commitment and assistance in their groundbreaking efforts.




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" Science is always worth it because its discoveries, sooner or later, are always applied." -Dr. Severo Ochoa

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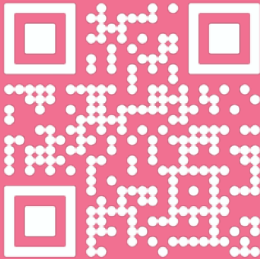


# Quality Cares



**OCTOBER**  
**2024**

For over three decades, The Estée Lauder Companies (ELC), headquartered in New York City, has stood at the forefront of global breast cancer support, thanks to the vision and dedication of Evelyn H. Lauder. In 1992, she co-created the Pink Ribbon and founded ELC's Breast Cancer Campaign, igniting a worldwide movement to combat this silent battle. Today, this campaign supports more than 60 organizations worldwide, driving essential change within local communities. With unwavering commitment, ELC joins forces with employees, consumers, and partners to fund groundbreaking research, enhance access to medical care, promote awareness, early detection, and educational initiatives, all with a focus on the year-round fight against breast cancer. As a proud partner, SQA Services recognizes the immense value in joining hands with companies that extend their mission of "Protecting Through Quality" beyond business goals to create a safer tomorrow for all.

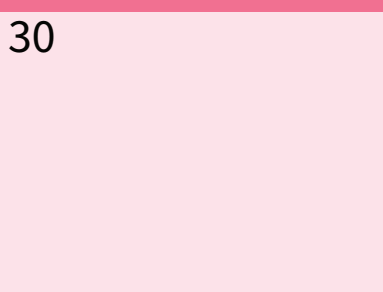
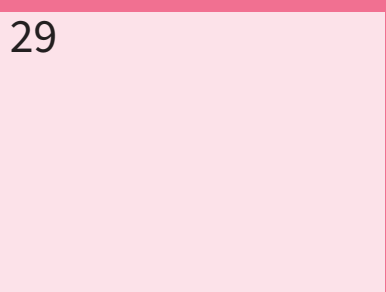
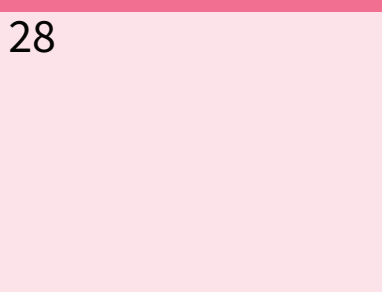
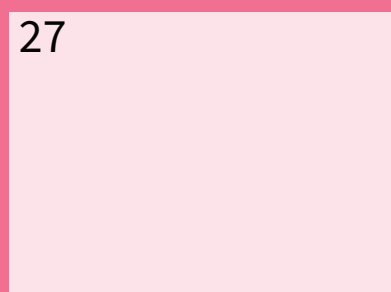
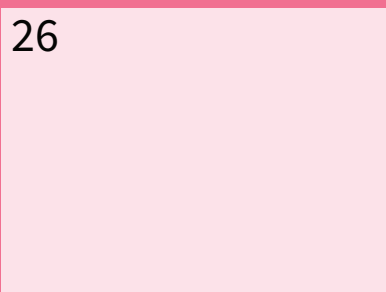
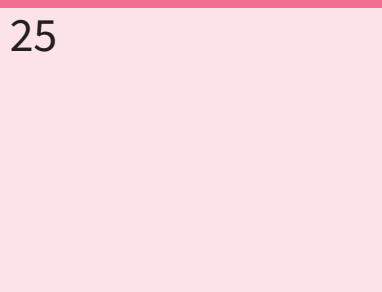
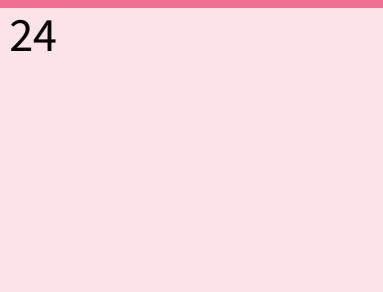
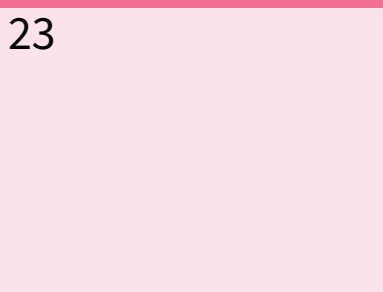
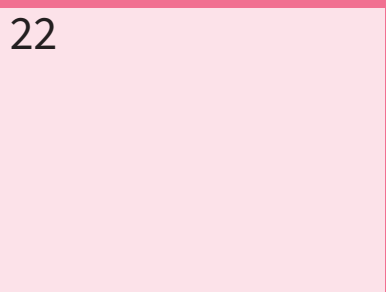
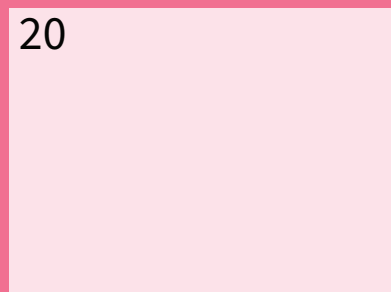
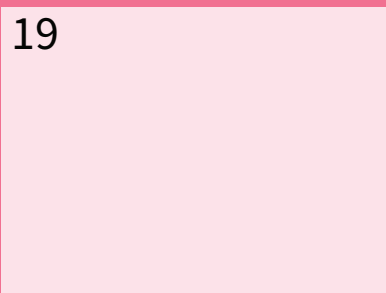
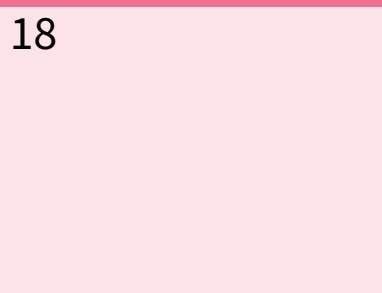
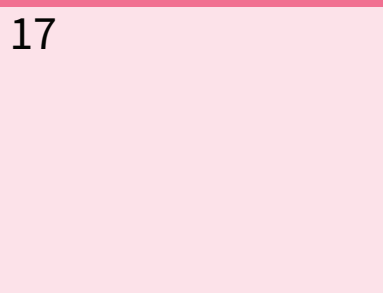
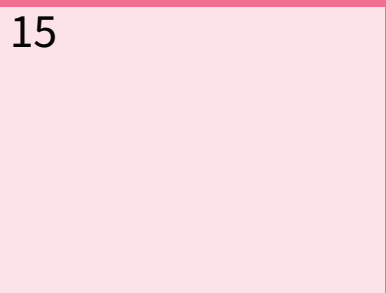
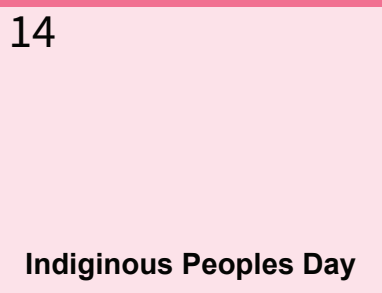
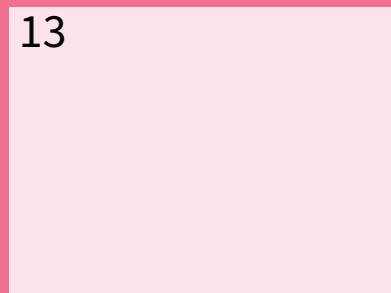
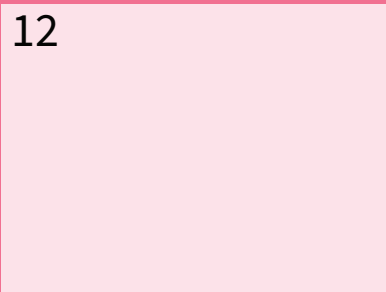
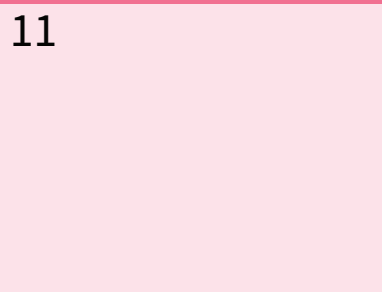
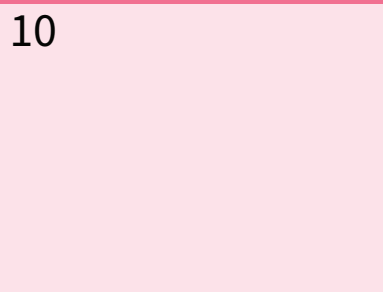
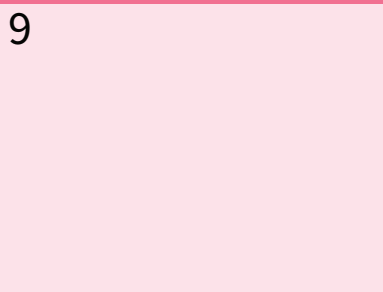
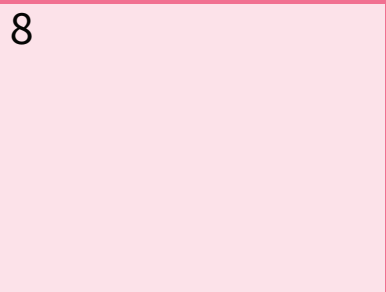
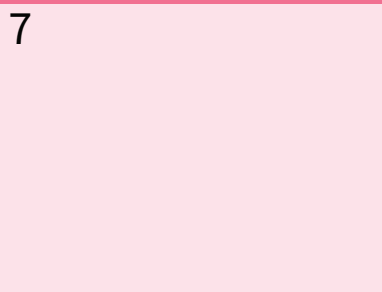
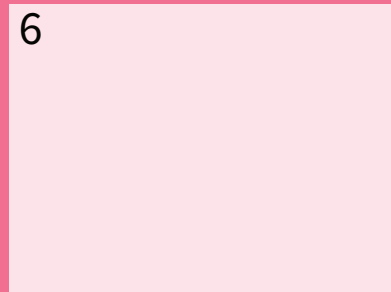
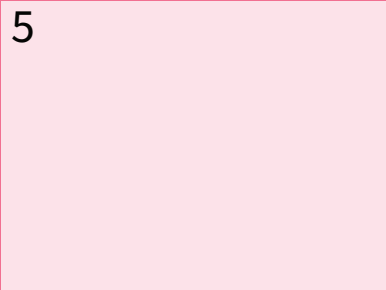
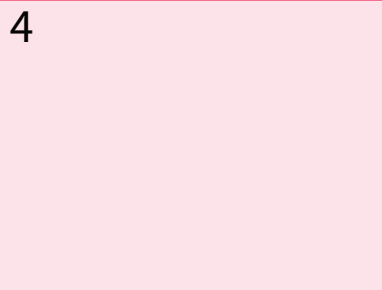
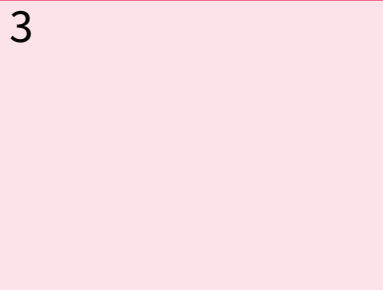
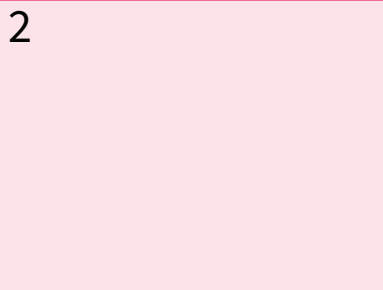


SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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“I never dreamed about success. I worked for it.”  
-Estée Lauder

September 2024						
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November 2024						
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Notes:







# Quality Transcends



**NOVEMBER**  
**2024**

In nearly 50 years, four astronauts will make history as the first crewed mission to the Moon with NASA's Artemis II. This ten-day mission, utilizing NASA's super heavy-lift rocket, the Space Launch System (SLS), and the Orion spacecraft, marks the second flight of the Artemis program. The groundbreaking mission aims to orbit the Moon and set the stage for future Artemis missions, including landing the first woman and next man on the lunar surface. SQA source inspection programs play a crucial role in supporting manufacturing partners by visually inspecting and minimizing flaws. Our innovative automated tablet-based inspection application enhances speed and ensures optimal results in the quality process.





SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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“I still say, ‘Shoot for the moon;  
you might get there.’  
– Buzz Aldrin

October 2024						
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December 2024						
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10	11 Veterans Day	12	13	14	15 	16
17	18	19	20	21	22	23
24  MOBILE INSPECTION CONTROL & CAPTURE SYSTEM	25	26	27	28 Thanksgiving	29	30

Audit • Inspect • Assess • Remediate • CAPA • Engineer • Consult

[sqaservices.com](https://sqaservices.com)

Notes:

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# Quality Produce



## DECEMBER 2024

In 2017, Elanco began its East Africa Growth Accelerator (EAGA) initiative with the goal of providing affordable veterinary products and information to farmers in Kenya, Tanzania, and Uganda. The EAGA has enabled hundreds of thousands of small-scale dairy and poultry farmers to protect livestock from disease using Elanco products. This success led to the launch of a second initiative called Managing Animal Health and Acaricides for a Better Africa (MAHABA). Not only has healthy farm animals supported Africa, the world poultry meat production soared from 9 to 142 million tons between 1961 and 2023, and egg production shot up from 15 to 93 million tons. Poultry meat represents almost 40 percent of global meat production. SQA is proud to support Clients such as Elanco by complementing their strategic initiatives and SQA appreciates the opportunity to partner with Elanco to provide Quality Assurance services for vet-related services.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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November 2024

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January 2025

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Christmas Eve

Christmas

New Years Eve

“The greatness of a nation  
and its moral progress can be judged  
by the way its animals are treated.”  
-Mahadma Gandhi

Audit • Inspect • Assess • Remediate • CAPA • Engineer • Consult

sqaservices.com

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2024

January

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March

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April

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May

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July

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September

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November

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December

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# 2025

January

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February

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March

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April

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May

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June

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July

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August

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September

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October

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November

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December

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Notes:



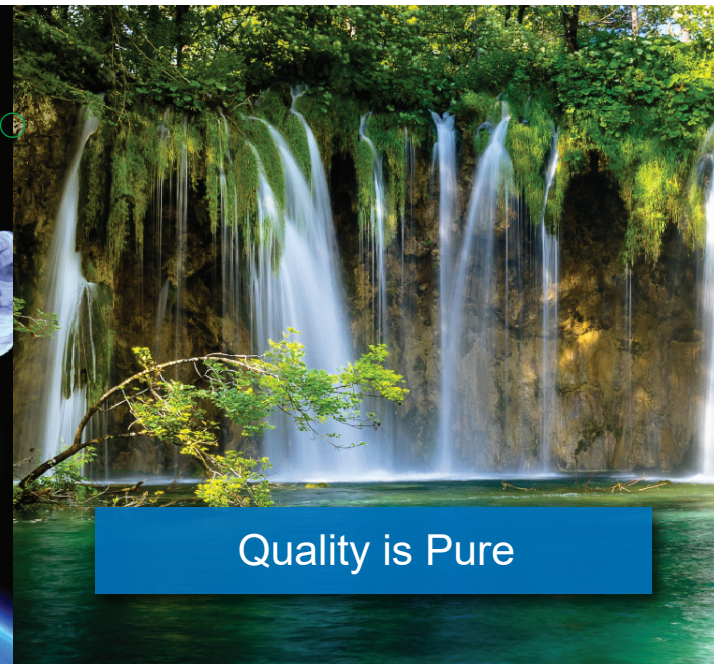




Quality is Revolutionary



Quality Figures



Quality is Pure



Quality Secures



Quality Runs Deep



Quality is Green



Quality is Complex



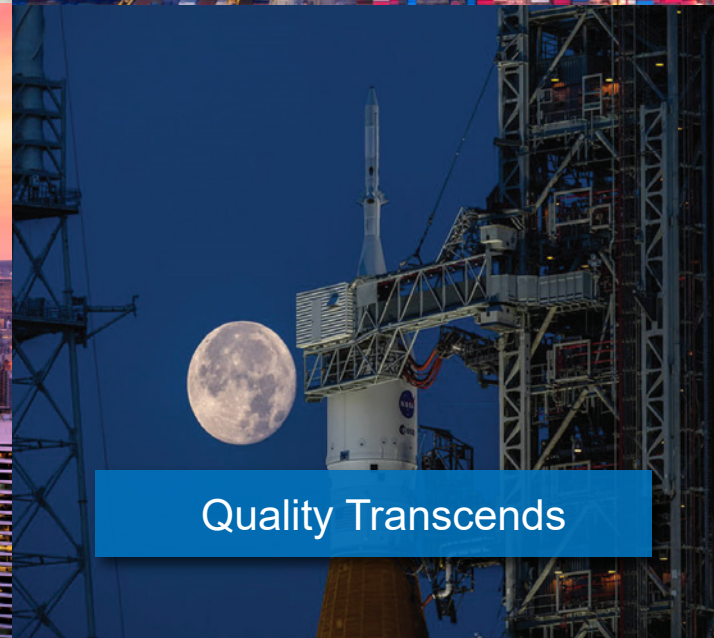
Quality is Sustainable



Quality is Healing



Quality Cares



Quality Transcends



Quality Produces



SQA SERVICES, INC • 425 VIA CORTA • SUITE 203

PALOS VERDES ESTATES, CA 90274 • 800.333.6180

